## **Czech Republic - Passenger and Van vehicles**

#### **General Rental Information**

## Important documents

The lessee and the driver must be in possession of a full, valid driving licence and present this together with an identity card or passport while receiving delivery of the vehicle. Furthermore, the following conditions apply depending on the issuing country of the driving licence.

EU Driving Licences Valid driving licences of all EU countries are accepted. Photocopies, digital licenses, Learner's Permits, and driver's licenses with driving restrictions will not be accepted.

All Other Licences Driving Licences printed with non-Roman Alphabet (Arabic, Japanese, and Cyrillic) must be accompanied by a valid International Driving Permit. Traffic Police and Insurance Companies can request the driver to present the International Driving Permit. For Chinese driving licences, please provide a valid translation of the licence.

Driver's licenses issued in the People's Republic of China, Hong Kong, Taiwan, and Macau are not accepted by authorities of the Czech Republic under the Vienna or Geneva Conventions on Road Traffic. As a result, these licenses cannot be temporally legally accepted for vehicle rental in Sixt Czech Republic.

Please show a valid driver's licenses and identity card/ passport at time of pick up!

Customer acknowledges that cars are equipped with monitoring and communication safety units.

#### Age restrictions

Certain regulations apply related to minimum age and possession of driver's license which can be found during the booking process depending on the booked vehicle. Basically, the minimum age for every driver is 18 years. A deviation from the minimum age is possible depending on the vehicle.

In Czech Republic, the following rules apply for the minimum age and possession of a driver's license:

Minimum age	License Requirements	Car category
17	(exclusively czech) license held for min. 6 months, driver must be	MCMN, MBME, MTMR, ECME, ECMR, EDMR

	accompanied by adult driver	
18	License held for min. 6 months	MCMN, MBME, MTMR, ECME, ECMR, EDMR, CLMR, ILMR, CLAR, ILAR, EWMR, CWMR, IWMR, IWAR, CFMR, CFAR, ITMR, CCCC, CDME, A - van type Caddy, B -van size L4H2, CYMR
21	License held for min. 2 years	SDMR, FDMR, PDMR, SDAR, FDAR, PDAR, SWMR, FWMR, CWAR, FWAR, IVMR, SVMR, FVMR, IVAR, SVAR, FVAR, SFMR, FFMR, SFAR, RFAR, FFAR, GFAR, XXAX
23	License held for min. 2 years	LDAR, LPAR, PFAR, LFAR, OHMR, ORAR
25	License held for min. 2 years	XDAR, XFAR, XTMR, XSAJ, XSAR, XSAX, XTAR, XXAR, XZAN

Drivers aged 65 years or above must show medical certificate (in English) that driver is competent to drive. Otherwise CDW/TP protection is not valid and driver is liable for the car in full amount (excess 100%). A surcharge of 408.00 CZK per day, max. 2856 CZK applies for drivers above 65 years (for car all groups).

An extra fee must be paid by drivers under 21 years of age for car groups ILMR, ILAR, ITMR, IWMR, IWAR and by drivers under 23 years of age for car groups IVMR, IVAR, SDMR, SDAR, SFMR, SFAR, SVMR, SVAR, FDMR, FDAR, FVMR, FVAR, FWAR, FWAR, FWAR, FWAR, FDAR.

#### **Tariff information**

#### General

All credit cards from internationally recognized credit card companies - such as American Express, JCB, Diners Club, Eurocard/Mastercard, Visa are acceptable as payment methods; Debit cards excl. VISA Electron, Maestro, and relevant mobile phone payment methods connected with bank cards are accepted. Sixt CarExpress Servicecard (Advantage Circle) is only accepted in combination with a valid Credit Card. Cash Payment is not accepted. Please note, that payments with credit card may require the PIN of the credit card.

Payment method must be presented at the time of vehicle pick-up and be valid at this time. The payment method must have been issued in the name of the driver (aplicable for prepaid reservations).

Car Group	Deposit in CZK	Deposit converted into EUR (subject to fluctuations in exchange rate)
	CZK	EUR
A - van type Caddy, B -van size L4H2	10,000.00	ca. 400.00
MCMN, MBME, MTMR, ECME, ECMR, EDMR, EWMR	20,000.00	ca. 800.00

CLMR, CLAR, CWMR, CWAR, CFMR, CFAR, CCCC, CDME, CYMR	25,000.00	ca. 1,000.00
ILMR, ILAR, IWMR, IWAR, IVMR, IVAR, SVAR, SVMR, SDMR, SDAR, SFMR, SFAR, SWMR, ITMR, OHMR, ORAR	30,000.00	ca. 1,200.00
FDMR, PDMR, FDAR, PDAR, FWMR, FWAR, FVMR, FVAR, FFMR, RFAR, FFAR, GFAR, LDAR, LPAR, PFAR, LFAR	40,000.00	ca. 1,600.00
XDAR, XTMR, XXAX, XSAJ, XSAR, XSAX, XXAR, XTAR	50,000.00	ca. 2,000.00
XZAN, XFAR	250,000.00	ca. 10,000.00

The

amount debited to the credit card is full price of first day in case of non-collection (no-show).

After choosing the payment method, a blocking of the security deposit is required. The deposit is blocked by the bank, and after deblocking by SIXT (it takes place electronically), the release is tied to interbank procedures and SIXT cannot influence banks once when authorised deblocking. Sixt can issue the confirmation of its procedure. The exact amount of the deposit is determined at pick-up, as the total amount of the deposit depends on the category of the vehicle (i.e. any damage) plus the duration of the rental and additional services (i.e. the total price of the rental). You will find our current fleet list on https://www.sixt.cz/en.

# Special rental information by booking of Prepaid rates Prepaid tariff - Pay now

When booking at a prepaid rate, the payment will be charged along with the total rental price (incl. booked extras and charges) prior to the rental by Sixt Germany. The driver and mode of payment shall be finalised at the time of reservation and cannot be changed. The confirmed credit card should be valid and available for presentation on collection of the vehicle. All extra costs that occur during the car rental will be charged to this credit card.

A refund shall not be issued for non-collection, vehicle being collected late or returned early.

## Changing Booking

A prepaid booking can be changed up to 48 hours before the start of the rental (depending on availability) in return for a booking modification fee of 509,50 CZK. Any payment already made towards the rental will not be refunded; nor shall any differential amount be refunded if this modification leads to a lesser rental cost. Any changes made to a prepaid reservation may impact the rental rate. A change from a prepaid rate to a non-prepaid rate is not possible.

#### Cancellation

A booking can be cancelled before the rental begins. In the event of cancellation, the payment in advance already made towards the rental shall be paid back subject to a cancellation charge, which will be withheld and shall be in the amount of the rental charge (including any extras and charges) for a maximum of 3 rental days. Cancellations can be made online or in writing and must be addressed to: Sixt Czech Republic Headquarters, SPEED LEASE a.s., Lighthouse Towers, Jankovcova 2 C, CZ - 170 00, Praha 7, Email: <a href="reservation@sixt.cz">reservation@sixt.cz</a>. SIXT Czech Republic will forward this request to the customer department of SIXT Germany for processing. SIXT Czech Republic has no influence on the settlement.

#### No-show

In the event that the booked vehicle is not collected or not collected at the agreed time the rental charge already paid shall be withheld in full.

#### **Protection conditions**

## **Third Party Insurance (TI)**

Protection coverage for the vehicle rented includes Third Party Liability with a maximum cover of CZK 100 Mill for personal injuries and material damages. Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void, in particular, if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

#### Collision Damage Waiver (CDW) and Loss Damage Waiver (LDW)

Collision Damage Waiver removes the drivers responsibility to a part of the vehicle in case of damage.

Damages to the equipment of the vehicle, key, wheel hubs, tyres and wheel damages are not covered by any protection and will be charged to the renter.

Loss Damage Waiver removes the drivers responsibility to a part of the vehicle in case of a stolen car by third party. This is not any coverage for the case of embezzlement.

If CDW or LDW is accepted, customer is only responsible for the following amounts:

Car Group	Deposit in CZK	Deposit converted into EUR (subject to fluctuations in exchange rate)
	CZK	EUR
A - van type Caddy, B -van size L4H2	10,000.00	ca. 400.00
MCMN, MBME, MTMR, ECME, ECMR, EDMR, EWMR	20,000.00	ca. 800.00
CLMR, CLAR, CWMR, CWAR, CFMR, CFAR, CCCC, CDME, CYMR	25,000.00	ca. 1,000.00
ILMR, ILAR, IWMR, IWAR, IVMR, IVAR, SVAR, SVMR, SDMR, SDAR, SFMR, SFAR, SWMR, OHMR, ORAR	30,000.00	ca. 1,200.00
FDMR, PDMR, FDAR, PDAR, FWMR, FWAR, FVMR, FVAR, FFMR, RFAR, FFAR, GFAR, LDAR, LPAR, PFAR, LFAR	40,000.00	ca. 1,600.00
XDAR, XTMR, XXAX, XSAJ, XSAR, XSAX, XTAR	50,000.00	ca. 2,000.00
XXAR, XZAN, XFAR	250,000.00	ca. 10,000.00

If CDW is not accepted the customer will be held liable for the full value of the car.

## **Top Cover CDW**

If CDW is already included in the rates, the renter can choose Top Cover CDW to reduce the Non-Waiverable Responsibility.

If Top Cover CDW is accepted, customer is only responsible for the following amounts:

6,000.00 CZK (MCMN, ECMR, EDMR, CLMR, ILMR, SDMR, ECME, CLAR, CYMR, ILAR, SDAR, EWMR, CWMR, IWMR, CWAR, IWAR, CFMR, CFAR, MTMR, ITMR) 10,000.00 CZK (CCCC, FDMR, PDMR, MBME, CDME, FDAR, PDAR, LDAR, LPAR, XDAR, SWMR, FWMR, FWAR, IVMR, SVMR, FVMR, IVAR, SVAR, FVAR, SFMR, FFMR, SFAR, RFAR, FFAR, GFAR, PFAR, LFAR, XTMR).

Top Cover CDW is not offered on the XFAR, XSAJ, XSAR, XSAX, XTAR, XXAR, XXAX, XZAN, OHMR, ORAR car groups.

#### **Super Top Cover CDW**

If CDW is already included in the rates, the renter can choose Super Top Cover CDW to eliminate the Non-Waiverable Responsibility.

If Super Top Cover CDW is accepted, customer is only responsible for the following amounts: CZK 0.00

Super Top Cover CDW is not offered on the XFAR, XSAJ, XSAR, XSAX, XTAR, XXAX, XXAX, XZAN, OHMR, ORAR car groups.

#### **Theft Protection (TP)**

Theft Protection removes the drivers responsibility to a part of the vehicle in case of theft.

If TP is accepted, customer is only responsible for the following amounts:

Car Group	Deposit in CZK	Deposit converted into EUR (subject to fluctuations in exchange rate)
	CZK	EUR
A - van type Caddy, B -van size L4H2	10,000.00	ca. 400.00
MCMN, MBME, MTMR, ECME, ECMR, EDMR, EWMR	20,000.00	ca. 800.00
CLMR, CLAR, CWMR, CWAR, CFMR, CFAR, CCCC, CDME, CYMR	25,000.00	ca. 1,000.00
ILMR, ILAR, IWMR, IWAR, IVMR, IVAR, SVAR, SVMR, SDMR, SDAR, SFMR, SFAR, SWMR, OHMR, ORAR	30,000.00	ca. 1,200.00
FDMR, PDMR, FDAR, PDAR, FWMR, FWAR, FVMR, FVAR, FFMR, RFAR, FFAR, GFAR, LDAR, LPAR, PFAR, LFAR	40,000.00	ca. 1,600.00
XDAR, XTMR, XXAX, XSAJ, XSAR, XSAX, XTAR	50,000.00	ca. 2,000.00
XXAR, XZAN, XFAR	250,000.00	ca. 10,000.00

If TP is not accepted the customer will be held liable for the full value of the car.

#### **Top Cover TP**

If TP is already included in the rates, the renter can choose Top Cover TP to reduce the Non-Waiverable Responsibility. If Top Cover TP is accepted, customer is only responsible for the following amounts:

25,000.00 CZK (all car groups)

#### **Super Top Cover TP**

If Top Cover TP is already included in the rates, the renter can choose Super Top Cover TP to reduce the Non-Waiverable Responsibility. If Super Top Cover TP is accepted, customer is only responsible for the following amounts:

0.00 CZK (all car groups)

## **Personal Accident Protection (PAP)**

By taking out personal accident protection can also be extended to cover the consequences of an accident.

By taking out PAP the limit of liability is:

100,000.00 CZK for invalidity,

100,000.00 CZK for decease.

No cover for medical costs.

## Tyre and Windscreen Coverage (TG)

The tire and glass coverage provides protection for damages on tires, windscreen, side windows and the rear window with a deductible of 500 CZK.

If the protection is not accepted, the customer will be held liable for the full extent of the damage. If GT is not accepted the customer will be held liable for the full value of damages on tires and windscreen. Please note that discs according to the manufacturer's instructions must not be repaired due to reasonable risks of microcracks and subsequent loss of disc strength at higher speeds. The disk can only be replaced, the usual price of one disk is approximately CZK 20,000.00.

#### Interior Protection (BQ)

Thanks to the interior protection, liability can be reduced to a predetermined deductible or eliminated if the vehicle interior is soiled or damaged.

#### **Roadside Protection (BC)**

Our Roadside Protection is your extended breakdown protection during your rental and protects you at home and abroad against high service and repair costs for the following incidents caused by you: especially replacement keys, lost key, key fob, dead battery, empty fuel tank, car towing and replacement car and other situations:

- 1) Key locked in vehicle: In the event of the key being locked inside the vehicle, Sixt shall assume the costs for the vehicle to be opened by the vehicle manufacturer or one of its partners, or for the vehicle to be towed away and/or for a replacement vehicle.
- 2) Breaking caused by lack of fuel: In the event of a breakdown due to having run out of fuel, Sixt shall assume the costs for breakdown assistance (delivery of the fuel). The value of the fuel will be charged to the customer. It is not possible to cover the risks of tanking wrong or low quality fuel or other liquids provided by the renter/driver.
- 3) Assistance with starting necessitated by flat battery: In in the event of assistance with starting being needed, Sixt shall assume the costs for assistance by the vehicle manufacturer or one of its partners.
- 4) Loss of key: In the event of a lost key, Sixt shall assume the costs for providing a spare key, the transport/shipping of the spare key, or for the vehicle to be towed away or for a replacement vehicle. The costs for the car locks exchange, due to the security reason is not covered.
- 5) Vehicle stuck: In the event that it is not possible to move the vehicle (eg due to wintery road conditions) Sixt shall assume the costs for the vehicle to be towed away or for a replacement vehicle.

All services may only be ordered by a direct claim with Sixt 24-hour Roadside Assistance (only CZ contact in the DriverSet in the car). They shall also determine the type and extent of service required to ensure the renter stays mobile. If any damage to the rental vehicle occurs which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

Roadside protection is provided 24/7 (365 days).

All services can only be ordered on the basis of a direct complaint with Sixt's 24-hour roadside assistance (only CZ contact in DriverSet in the vehicle). The Roadside Assistance operator will also determine the type and scope of service that is required to ensure the tenant's mobility. If there is damage to the rented vehicle that is not covered by Sixt as part of Roadside Assistance, the lessee is responsible for this damage and related costs.

#### **Cross Border Rentals & Territorial Restrictions**

Cross Border Rentals are allowed to the following countries: Austria, Croatia, Belgium, Denmark, Finland, France, Germany, Hungary, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovakia, Slovenia, Sweden, Switzerland.

Cross Border Rentals for car groups: EDMR, CLMR, CFMR, CLAR, CFAR, CWMR, CWAR are allowed to Estonia, Great Britain, Ireland, Latvia, Lithuania. In any case these countries can not be driven with premium car brands like eg: Mercedes, BMW, Jaguar, RangeRover without relevancy to the car group.

Cross Border Rentals of trucks/vans are allowed to the following countries: Austria, Germany, Slovkia, Hungary, Poland. Replacement car is not guearantied in any case (not even in the event of a car breakdown).

It is not allowed to ship the rental car by ferry.

In case of crossing the state border against the Cross Border & Territorial Restrictions, all agreed coverage, protection and assistance services lose their validity.

#### **Foreign Use Charge**

When traveling abroad, additional fees may apply, which are governed by the relevant country of entry and must be requested at the local rental office. They are in favor of extending the coverage of the risks of increased operating costs with the lessor's vehicles if they are outside the Czech Republic.

Terminal 3 Privat/Governemental Flights PRG Drop off Service - GAT, General Airport Terminal

On request, you can order a car drop-off service at Terminal 3 for a fee of CZK 605.00 plus parking fee for each operation (handover or pick-up).

With this service, the customer is also allowed to return the vehicle at the desired terminal. A Sixt agent will pick up the vehicle and carry out the return process at the Terminal outside the regular SIXT branch for a fee.

#### **Extras**

Accessories are bookable without obligation and subject to availability.

During the period of November 1st until March 31 snow tyres are mandatory in the Czech Republic and will be charged.

#### **One-Way Rentals**

One-way rentals within Sixt branches in the Czech Republic are permitted under special conditions and a fee. All international one-way rentals are on request. The rental company may refuse to rent a car one-way without giving a reason. Please contact the reservation department or the rental branch. In the case of unannounced and unauthorized one-way rentals, we reserve the right to charge an additional 2x higher fee.

#### **Navigation system**

Navigation systems are available subject to a fee.

#### **Additional Driver**

A charge is levied for the additional driver, whose details are noted in the lease only if the additional driver presents a valid driver's license.

#### Baby and child seats

Baby seats, child seats and booster seats are available subject to a fee.

## Vehicle refueling

All vehicles are supplied with a full tank of fuel and should be refilled prior to return to Sixt, otherwise the current prices per litre of petrol or diesel will be charged in addition to a refuelling fee.

If desired, the vehicle will be refuled according to currently available conditions after returning it to the station.

Alternatively, you may purchase a tankful of fuel PREPAID FUEL at the time of rental at a price that is competitive with local fuel stations and return the tank empty. No refunds will be given for unused fuel. Additional alternative is a FLEXI FUEL to save your time and costs (you pay fixed charge and after return only price per litr).

## **Delivery & Collection**

Deliveries and collections are available at the local rental station subject to a fee.

For delivery to the city centre an additional tourism tax may apply.

Delivery/Collection Service is on request. Please contact the local reservation centre +420 22 23 24 995 (Mo-Fr 8:00-18:00).

An out of opening hours charge for Delivery/Collection Service may apply.

The renter is obliged to report the vehicle back to SIXT at the end of the rental period.

#### Winter equipment/Car winterisation

In the winter season, for the preparation of the car for winter operation, a supplement is charged to the rental price to cover the increased costs for winter washer mixtures, winter protection for windows, additives for diesel tanks, anti-freeze preparations. It also applies to winter tires. The lessor reserves the right to use so-called all-season tires in accordance with the current instructions of the vehicle supplier, which do not impact the duty to pay wintersation of the whole vehicle.

#### **Diesel-Option**

Upon request, we will guarantee a vehicle with a diesel engine for a fee.

#### **German Eco Badge (Umweltplakette)**

When entering a German city, you may be asked for an ecological "green" sticker. We can issue you an ecological label for a handling fee of CZK 786 (only on request, at least 2 working days in advance). The price may change based on the price changes of the Federal Republic of Germany.

#### Replacement car quarantee

The rental of a car does not include the free provision of a replacement car, unless the need for a replacement car was caused by carelessness on the part of the lessor (more precisely: the lessee does not cover the cost of a replacement car if the immobility of the rented car was caused by a manufacturer's defect). If the lessee pays the replacement vehicle guarantee fee in advance, the rental will include the provision of a replacement vehicle (in a category 1-2 classes lower) in the countries of the European Union in all cases of immobility of the rented vehicle for a maximum of 5 days (120 hours) at the company's expense SIXT Czech Republic. This fee also includes the very expensive expenses of repatriating the cars. With these quality products, you are sure that even in the unlikely event of an accident caused by your own fault, you will remain mobile with a replacement vehicle. You don't have to wait for your rental vehicle to be repaired and you're instantly mobile. In case of immobility, the Road Assistance will ask you if you want a replacement vehicle and tell you the price. In the event that the immobility of the vehicle was caused by neglect of the care of the vehicle by the lessor or a defect on the part

of the manufacturer, SIXT will not charge the lessee such a price for providing a replacement car. Otherwise (for example, in the event of an accident caused by the lessee), the cost of the replacement vehicle is fully borne by the lessee.

#### Other Fees and Taxes

#### **Premium Location Fee**

A premium location fee occurs for rentals at airport and train stations. The fee is aplicable by each location specificly.

#### **Out Of Opening Hours**

Out of opening hours service is available at selected stations. In this case when car pickup is out of opening hours (regardless to the reason), an additional charge applies for the provision of the service.

#### **Key Replacement or Car Documentation**

A Key Replacement Fee applies in case of lost keys, or door locks change uppn the command of car manufactor. A Car documentation lost Fee applies of 4,000.00 CZK.

### **Accident Handling Fee**

An Accident Handling Fee applies if a vehicle is damaged.

#### **Vehicle License Fee**

A Vehicle License Fee occurs.

### **Registration Fee/Road Tax**

A Road Tax occurs.

## **Vehicle Cleaning**

In case the car requires a special cleaning procedure (i.e. smell removal, animal pollution, spill of liquids etc.) after returning, a cleaning charge will apply.

#### **Voucher print charge**

If customer needs to print any vouchers or docments, the Printing charge of 242.00 CZK will apllies.

#### Trafic administration fee

In any case of the traffic violattion by car during the renters rental agreement period, the renter is obliged to pay the fine plus Trafic administration fee of 750 CZK.

#### Flexi Return Guarantee

Plans can change. As a flexible mobility partner, we are happy to adapt to your plans. Thanks to our Flexi Return guarantee, you have the freedom to return the vehicle at any time to an authorised Sixt station, regardless of the rental agreement.

If your plans change during your hire period, let us know by telephone on +420 22 23 24 995 or in person at any of our stations, and our employees will amend your rental contract. By doing this, we can adapt to your changed plans. This service is, of course, free of charge for you.

#### Flexi Return Guarantee in the tariff Pay later

If you return your vehicle earlier than agreed in the rental contract, we will charge the rental price according to the rental contract. You will receive a partial discount for the unused rental days.

#### Flexi Return Guarantee in the tariff Pav now

When booking at a prepaid rate, a refund shall not be issued for returned early. For further information please refer to the section Prepaid Tariff - Pay now.

#### Flexi Late Return in both tariffs (Pay later & Pay now)

If you return the vehicle later, without notifying us, we will bill you 320.65 CZK service fee for the Flexi Return Service. This fee applies in addition to any extra days which might incur due to the rental extension.

#### Flexi Return Location in both tariffs (Pay later & Pay now)

If you return the vehicle to a station other than that agreed in the rental contract, the Flexi Return location will incur a service fee of 514.25 CZK if we have not been informed of the changes to the rental contract in advance.

With our Flexi Return guarantee, you will always have maximum flexibility and cost-efficiency when driving.

All rates include tax/VAT (if incurred or if not notices specially).

For corporate customers with individual agreements alternative prices and regulations can apply.