

Accessibility Declaration

(Last updated: July 2025)

Below, we—SPEED LEASE a.s., with its registered office at Benediktská 690/7, Staré Město, 110 00 Prague 1, Czech Republic, Company ID No. 62912691, registered in the Commercial Register maintained by the Municipal Court in Prague under file number B 13469 (hereinafter referred to as “SPEED LEASE a.s.” or “we”)—as the franchisee of Sixt GmbH & Co. Autovermietung KG for the SIXT brand and services (hereinafter referred to as “SIXT”)—would like to inform you how we comply with the applicable legal requirements concerning the accessibility of our services.

1 Legal Basis for Information Obligations

This overview covers the following information obligations arising from Directive (EU) 2019/882 of the European Parliament and of the Council of 17 April 2019 on the accessibility requirements for products and services (hereinafter referred to as “Directive 2019/882”; also known as the European Accessibility Act or EAA) and/or from Act No. 424/2023 Coll., on the accessibility requirements for certain products and services, as amended (hereinafter referred to as “ZoPP”), and its implementing legislation:

- Article 13(2) of Directive 2019/882 in conjunction with Annex V of Directive 2019/882;
 - Article 4(3), sentence 1 of Directive 2019/882 in conjunction with Annex I, Part III, point (b) of Directive 2019/882;
 - Article 4(3), sentence 2 of Directive 2019/882 in conjunction with Annex I, Part IV, point (g) of Directive 2019/882;
 - Section 2(2)(d) of ZoPP;
 - Section 4(2) of ZoPP in conjunction with Annex No. 1, Parts III and IV of ZoPP;
 - Section 4(3) of ZoPP in conjunction with Annex No. 5 of ZoPP;
 - Sections 14(1)–(4) of ZoPP.
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2 Accessibility of SPEED LEASE a.s. E-Commerce Services

General Description and Explanation of Services and Their Functionality

Through our website and the affiliated SIXT app, we offer booking functionalities for various mobility services as part of our e-commerce operations. Via our website and the SIXT app, you can find and book the following mobility services:

- *SIXT Car and Van Rental*: Vehicle and van rentals booked in advance through our website or the SIXT app.
- *SIXT Leasing*: Long-term rental of a vehicle owned and financed by the leasing company, typically returned after the agreed contractual period.

- *SIXT Limousine Service*: Option to order a vehicle with a driver.
- *SIXT Used Cars*: Option to purchase a used car from SPEED LEASE a.s.
- *SIXT Rent a Motorbike*: Option to rent a motorcycle.

Detailed information about these services, including service scope, pricing, and contractual conditions, can be found on the respective subpages of our website or in the relevant sections of the SIXT app.

Depending on the selected mobility service, the booking function allows you to choose a specific vehicle or category. After selecting and reviewing options, you can enter your personal data (name, address, email, driver's license details) and choose a payment method. Payment is processed via an encrypted connection. A booking confirmation will be sent to your provided email or will appear in your user account on our website or in the SIXT app.

The booking feature also enables management of your reservations—viewing, modifying, or canceling them in accordance with the applicable terms and conditions.

Description of Accessibility Compliance

In ensuring the accessibility of our services, we comply with the legal requirements of Directive 2019/882 and the ZoPP. We also follow the harmonized European standard EN 301 549 (hereinafter referred to as "Standard EN 301 549") and the latest version of the W3C Web Content Accessibility Guidelines (WCAG). With regard to WCAG conformance levels A and AA, we have implemented various measures to enhance accessibility.

EN 301 549 and WCAG divide accessibility requirements into four categories: (aa.) *Perceivability*, (bb.) *Operability*, (cc.) *Understandability*, and (dd.) *Robustness*. Below are the specific implementation measures in each of these categories:

aa. Perceivability (§ 1 WCAG)

Information and user interface components must be presented in ways that users can perceive. We have implemented the following:

- **Improved color contrast:** Color adjustments on the website and in the SIXT app (excluding the global SIXT RIDE service) have been made to enhance readability, especially for users with visual impairments.

bb. Operability (§ 2 WCAG)

User interface components and navigation must be operable. We have taken the following steps:

- **Enhanced keyboard operability:** We are continuously improving keyboard navigation by assigning appropriate roles and ARIA attributes to interactive elements, ensuring full navigation across all booking steps.

- **Refined HTML structure:** We have added semantic HTML elements such as *ul*, *li*, *input*, and *button* to assist users relying on assistive technologies. Headings (e.g., H1, H2) have been logically structured.
 - **Larger touch targets in the SIXT app:** We increased the minimum size of interactive elements to 44x44 pixels to ensure easier and more accurate interaction, reducing the risk of accidental taps and improving user experience.
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cc. Understandability (§ 3 WCAG)

Information and the operation of the user interface must be understandable. We have taken the following steps:

- **Accurate image descriptions:** We have corrected missing or inaccurate alternative texts to make images understandable for users with visual limitations.
 - **Clarifying interactive elements:** We have enhanced the clarity of descriptions for interactive components like carousels, ensuring users know how to play or pause presentations.
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dd. Robustness (§ 4 WCAG)

Content must be robust enough to be interpreted reliably by a wide variety of user agents, including assistive technologies. We have taken the following steps:

- **Better screen reader compatibility:** As new technologies become available, we are gradually implementing proper tags (such as *alt* attributes) and element descriptions so screen readers can accurately interpret content for users who rely on auditory output.
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3 Accessibility of SIXT Electronic Communication Services

To ensure accessibility for all customers, SIXT provides multiple communication channels tailored to different needs. Customers may contact us by phone—a suitable method for users with visual impairments who prefer verbal communication. For individuals who are deaf or hard of hearing, we provide email and live chat support via our website or the SIXT app. The mobile app includes integrated support and is optimized for screen readers, enabling customers to access assistance directly from their devices. We also respond to queries via social media, offering an additional accessible, text-based communication option. These channels give our customers the flexibility to choose the form of contact that best suits their individual needs.

4 Internal Contact Point for Accessibility at SIXT

If you have any questions or suggestions regarding the accessibility of our services, you are welcome to contact our internal accessibility contact point at any time **customerservice@sixt.cz**